

Assessment Report: Co-Curricular

Department: Student Success Center	Academic Year: 23-24		Submitted By: Jodi Murrow/Susie Arvidson
Objectives	Means of Program Assessment and Benchmark	Summary of Data Collected and Findings	Use of Results
FSCC students will engage in free tutoring services offered by the SSC.	<u>Tutoring services</u> Benchmark: Students will utilize a minimum of 700 hrs. of tutoring services in an academic year.	<ul style="list-style-type: none"> • Fall 2023: 773.5 hours • Spring 2024: 497.75 • Summer 2024: 99.25 Benchmark met	<p>Although the benchmark was met, this outcome will continue to be monitored, but revision is needed in the next cycle.</p> <p>After two years, it was noted that the benchmark was far surpassed indicating that either the benchmark needs revised, the objective needs revised, or additional objectives needed developed to fully capture the services and usage of the SSC. Additional objective discussion focused on two areas: Collaboration between advising's early alerts and the SSC's tutoring services, as well as connections between writing tutoring services and improved scores on writing assignments. The sub-committee will meet to determine how this connection can be collected.</p> <p>The SSC will continue their outreach to FYE courses, as well as adding outreach to English and Ag FYE courses in order to promote tutoring services.</p>
FSCC students will engage in the SSC testing services.	<u>Testing services</u> Benchmark: A minimum of 400 tests will be administered in the SSC in an academic year.	<ul style="list-style-type: none"> • Accuplacer <ul style="list-style-type: none"> ○ Fall 2023: 67 ○ Spring 2024: 23 ○ Summer 2024: 13 • Work keys <ul style="list-style-type: none"> ○ Fall 2023: 7 ○ Spring 2024: 44 ○ Summer 2024: 0 Benchmark not met	As testing requirements and placement rules have changed in the 2023-24 academic year, combined with the lack of need to the SSC, this outcome will not be monitored or reported on in 2024-25.
The community will engage in services offered by the SSC.	<u>SSC Survey</u> Benchmark: 75% of the community members utilizing SSC will be satisfied with the services.	<ul style="list-style-type: none"> • Fall 2023: <ul style="list-style-type: none"> ○ 100% of the surveys received indicated they were satisfied or very satisfied with the services. • Spring 2024: <ul style="list-style-type: none"> ○ 100% of the surveys received indicated they were satisfied or very satisfied with the services. • Summer 2024: <ul style="list-style-type: none"> ○ No surveys completed Benchmark met	The benchmark was met both years it was monitored and will continue to be monitored in 2024-25. The past years far surpassed the benchmark; therefore, the committee suggests revising the benchmark in order to focus on the satisfaction of the community members while also increasing the usage of the SSC by community members. Further discussion will occur to address this suggestion.