

Assessment Report: Co-Curricular

Department: Student Success Center	Academic Year: 21-22		Submitted By: Jodi Murrow
Objectives	Means of Program Assessment and Benchmark	Summary of Data Collected and Findings	Use of Results
The SSC will provide free tutoring to FSCC students.	<ul style="list-style-type: none"> • <u>Tutoring services</u> <ul style="list-style-type: none"> • Benchmark: Students will utilize a minimum of 700 hrs. of tutoring services in an academic year. 	Fall 2021: 377.75 Spring 2022: 310.75 Summer 2022: 116.5 Benchmark met	Although the benchmark was met, this outcome will be monitored and reported again in the next academic year. Student feedback indicated the need for business course tutoring. One professional tutor will enroll in an accounting class in the fall 2022 in order to offer this tutoring in the future. It was noted that the objectives should be revised to reflect student usage rather than SSC provisions.
The SSC will provide testing services for students.	<ul style="list-style-type: none"> • <u>Testing services</u> <ul style="list-style-type: none"> • Benchmark: A minimum of 400 tests will be administered in the SSC in an academic year. 	Accuplacer Spring 2022: 125 (units used 264) Summer 2022: 53 (units used 111) Work keys Fall 2021:18 Spring 2022: 39 Summer 2022: 0 Benchmark not met	The SSC will continue to collect data and monitor this outcome. However, this outcome is not beneficial to the SSC and, therefore, may need revised in the future. Additionally, it was noted that the objectives should be revised to reflect student usage rather than SSC provisions.
The SSC will provide services to the community.	<ul style="list-style-type: none"> • <u>SSC Survey</u> <ul style="list-style-type: none"> • Benchmark: 75% of the community members utilizing SSC will be satisfied with the services. 	Students utilizing the SSC: <ul style="list-style-type: none"> • Spring 2022:8 Unknown Data	Additionally, it was noted that the objectives should be revised to reflect community usage rather than SSC provisions.

