

### Assessment Report: Co-Curricular

Department: Student Success Center	Academic Year: 22-23		Submitted By: Jodi Murrow
Objectives	Means of Program Assessment and Benchmark	Summary of Data Collected and Findings	Use of Results
FSCC students will engage in free tutoring services offered by the SSC.	<u>Tutoring services</u> Benchmark: Students will utilize a minimum of 700 hrs. of tutoring services in an academic year.	Fall 2022: 525 hours Spring 2023: 418.5 Summer 2023: 73  Benchmark met	Although the benchmark was met, this outcome will be monitored and reported again in the next academic year.  The SSC will continue their outreach to FYE courses, as well as adding outreach to English and Ag FYE courses in order to promote tutoring services.  After further business education, tutoring hours for business related classes increased from .75 hours to 11 hours.  A student satisfaction survey will be administered beginning in fall 2023.
FSCC students will engage in the SSC testing services.	<u>Testing services</u> Benchmark: A minimum of 400 tests will be administered in the SSC in an academic year.	<b>Accuplacer</b> Fall 2022: 166 (unites used 304) Spring 2023: 73 Summer 2022: 11 <b>Work keys</b> Fall 2022: 12 Spring 2023: 62 Summer 2023: 1  Benchmark not met	As testing requirements and placement rules will change in the 2023-24 academic year, combined with the lack of need to the SSC, this outcome either needs to be revised or no longer needs monitored.

<p>The community will engage in services offered by the SSC.</p>	<p><u>SSC Survey</u>  Benchmark: 75% of the community members utilizing SSC will be satisfied with the services.</p>	<p>Students utilizing the SSC:</p> <ul style="list-style-type: none"> <li>Fall 2022: 44</li> </ul> <p>Spring 2023:</p> <ul style="list-style-type: none"> <li>13 surveys administered (13 surveys indicated satisfied or very satisfied)-100% satisfied</li> </ul> <p>Summer 2023:</p> <ul style="list-style-type: none"> <li>10 surveys administered (8 surveys indicated satisfied or very satisfied)-80% satisfied</li> </ul> <p>Benchmark met</p>	<p>Satisfaction survey will be administered starting July 1.</p> <p>Satisfaction surveys officially began being administered in late summer 2023. Although the benchmark was met, SSC staff will continue to administer surveys to determine user satisfaction and possible improvements of the SSC to not only students, but also community members. SSC staff will be more diligent in offering surveys to community members.</p>
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